

“SCOR Metrics - Not MY Problem!”

Location: Blades Bar and Grill, 1290 University Ave, Rochester, NY

About the Event

“Not MY problem! I work in Manufacturing, the product was damaged by the carrier!”
“Not MY problem! I work in Logistics, the sales order called for the wrong catalog number!”

Applying “Perfect Order Fulfillment” breaks down organizational boundaries to create a collaborative culture focused on improving the Customer Experience. Join us for a night of accountability at APICS Rochester. You will learn what Jim Mitchell has to say about how to make this process more accountable.

About the Presenter

Jim Mitchell – Quality Manager, Certified Six Sigma Black Belt, ASQ Certified Pharmaceutical GMP Professional

Jim Mitchell is a Quality Leader who has over 20 years experience leading quality improvement initiatives in both manufacturing and supply chain operations. A graduate of Vanderbilt University with a Bachelors Degree in Electrical Engineering, Jim has worked in Quality and Operations Management roles at Eastman Kodak Company and Carestream Health.



Date:	Thursday, April 25, 2019	
Event Schedule:	5:00 - 6:00pm Networking 6:30 - 7:30pm Dinner 7:30 - 8:30pm SCOR Metric and Accountability Presentation, Jim Mitchell, Six Sigma Black Belt	
Cost:	APICS Members & Affiliated Member Organizations (ASQ, PMI, etc.)	\$20
	Non-Members Registration	\$25
	In-Transition Registration	\$10
	Student Registration	\$10
Location:	Blades Bar and Grill 1290 University Ave Rochester, New York 14607	
Register:	Online: www.apicsr.org or e-mail to programs@apicsr.org . RSVP by Tuesday , April 23 rd . After this date, please call APICS Rochester at (585.244.3143) to confirm seating availability. Cancellation Policy: Cancellations will be accepted up to two days prior to this event.	